

ETHNOKAT S.A., which is active in:

- Undertaking and implementation of private technical projects.

Is governed by the principles reflected in the Quality Management System based on the requirements and specifications defined by the international standard ISO 9001:2015. Based on these principles all employees of ETHNOKAT S.A, Management and Personnel, are committed to operate within the framework of the applicable regulations and legislation in force, having as a basic and non-negotiable objective the complete and consistent satisfaction of its Clients and doing so looking forward to the continuous improvement of the Company's position in the market and their own economic, professional and social development.

This commitment is implemented through the development and implementation of a Quality Management System, which fully complies with the requirements of the ISO 9001:2015 Standard and is based on the following principles.

- Providing direction and exercising control by its Management for the common commitment of all its Executives to its mission and objectives and creating an internal environment that enables their active participation in the effort to achieve its objectives.
- Active participation of human resources, utilisation of their potential for the benefit of the Company and practical recognition of their commitment to the Company.
- Adopting the approach of treating all the Company's activities as processes and managing these processes as a single system of interrelated processes that ensures the achievement of its objectives.
- Establish continuous improvement of the Company's overall performance as a permanent objective.
- Making decisions based on the analysis of data, risks and opportunities collected from the implementation of the Quality Management System.
- Establishing mutually beneficial relationships with its Suppliers.
- Utilizing the results from the analysis of risks and opportunities and the way of operation to make decisions and eliminate and prevent undesirable situations, with the aim of continuously improving its services, the way of operation and in the continuous strengthening of its market position.

Gerakas, 1st of July 2024

The Chairman of the Board & Managing Director

Antoniou Antonios

